



How to Find Your Loyalty Rewards Points Balance?





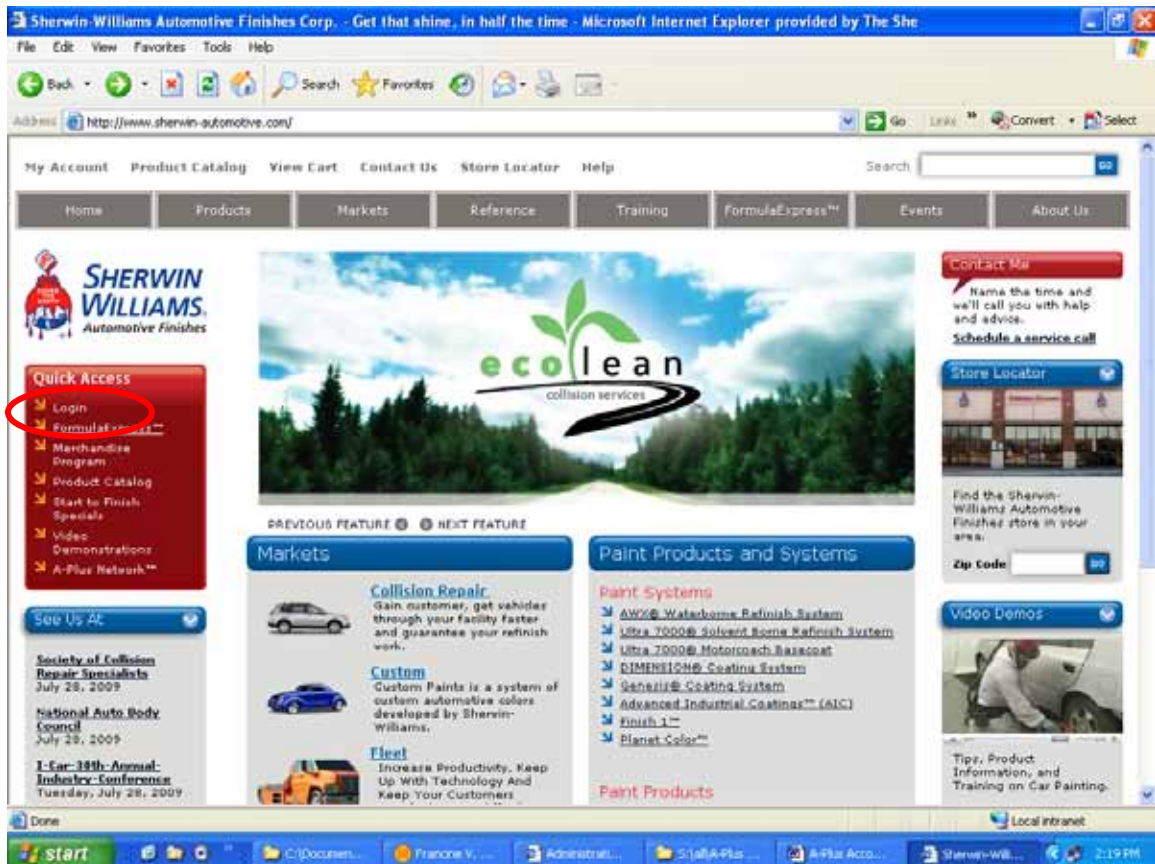
A-Plus™ Account Statement Loyalty Rewards Points Balance Customer Instructions

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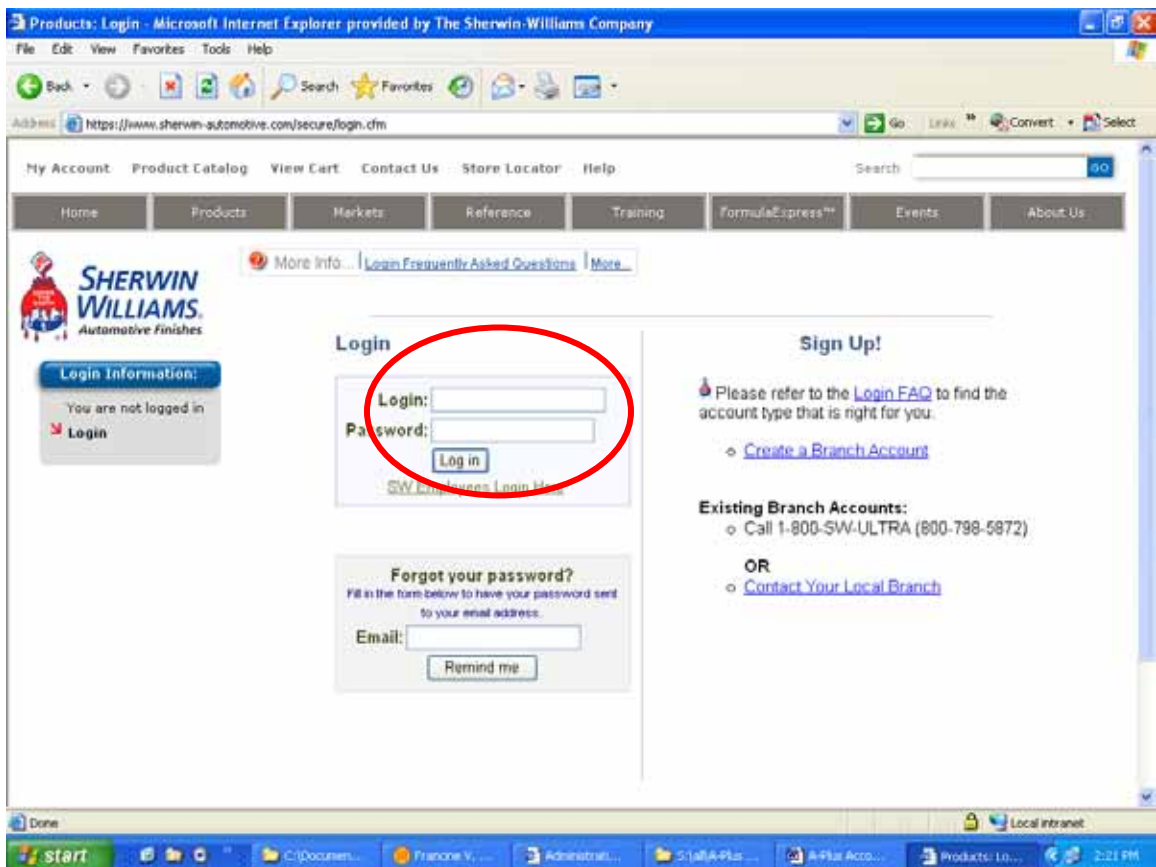
Customer Login

1. To begin navigate to Sherwin-Williams Automotive Finishes website.
www.sherwin-automotive.com
2. Select Login link to login:



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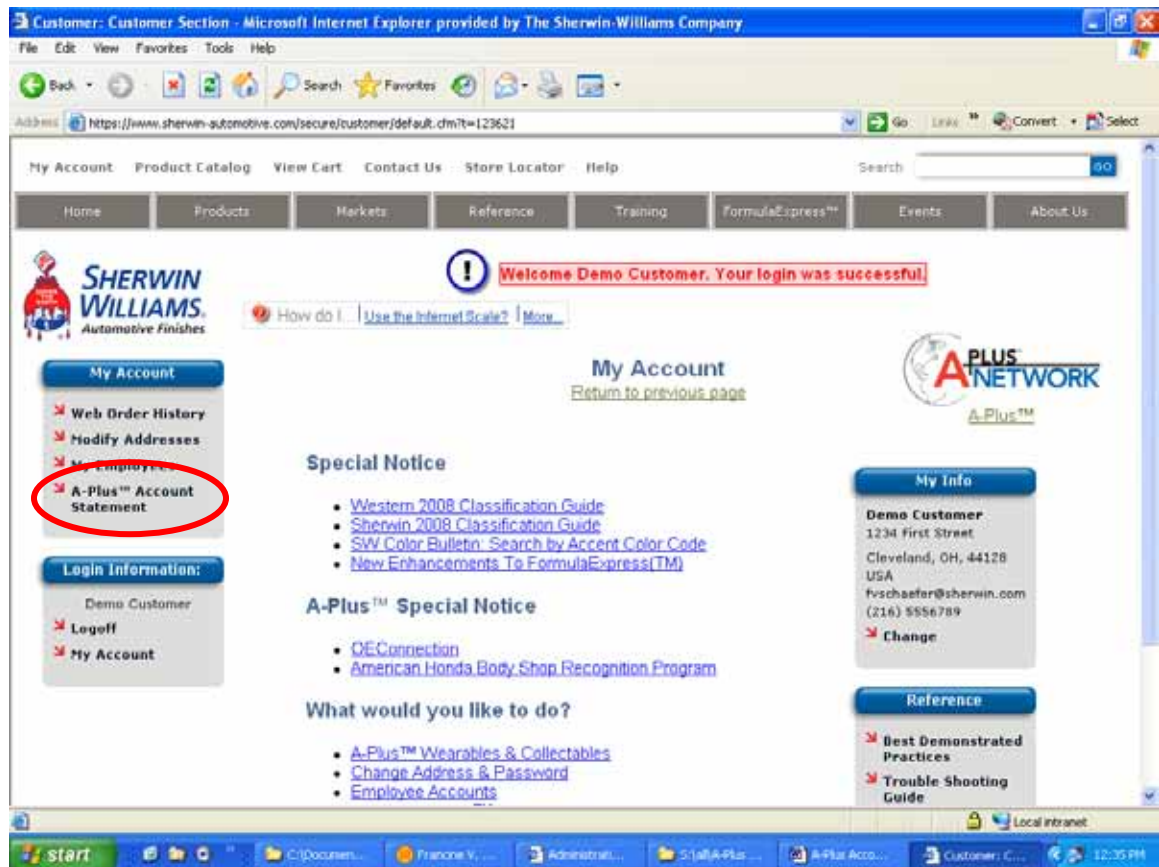
3. Once you are on the login page enter your login and password.
4. If you do not know what your login and password are, please contact the A-Plus™ Network Program Specialist at 216-332-8524.



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A-Plus™ Account Statement

5. At this point you will be able to view your statement. Do this by selecting the “A-Plus Account Statement” link on the left navigation:



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Once you click on the A-Plus™ Account Statement link it will bring you to the A-Plus™ Account Transaction Detail page. Here you can check the following about your account:

Loyalty Rewards Points

- Current Points Balance
- Points Earned through current month
- Points Redeemed through current month
- Points Expiring from Previous Year if not used before the date shown

Also a detailed list is show below that provides you with the following information:

- Sales Transactions and Points Earned
- Points Earned/Redemption
- Annual Renew Fee

The screenshot shows the 'A-Plus Account Transaction Details' page. The 'Points' summary section is circled in red, showing:

Points	
Current Point Balance	1,661.78
Points Earned through 08/2009	1,980.78
Points Redeemed through 08/2009	319.00
Points Expiring 02/28/2010	835.30

The 'A-Plus™ Account Statement' link in the left navigation menu is also circled in red.

The transaction table below shows the following data:

Date	Transaction Description	Points Earned/Redeemed	Points Applied Prev. Year	Net Points	Point Balance
08/19/2009	WebCE Vouchers	- 24.00	- 24.00	1,661.78	
07/22/2009	2nd Qrt 09' Paint Purchases	255.18	255.18	1,685.78	
07/22/2009	1st Qrt. 09' Paint Purchases	284.82	284.82	1,430.82	
07/21/2009	Annual Membership Renewal Fee	- 295.00	- 295.00	1,145.70	
01/22/2009	4th Qrt 08' Paint Purchases	488.40	488.40	1,440.70	
10/13/2008	3rd Qrt 08' Paint Purchases	392.80	392.80	954.30	