



Loyalty Rewards

A-Plus™ Network Loyalty Rewards Points

A-Plus™ Network Loyalty Rewards Points are our way of giving back to our members for purchasing Sherwin-Williams® Automotive Finishes products.

HOW DO MEMBERS EARN LOYALTY REWARDS POINTS?

Loyalty Rewards Points are earned in the amount of 2% of the A-Plus™ Network member's net monthly Sherwin-Williams® Automotive Finishes paint purchases and accrue each month into the member's A-Plus™ Network Loyalty Rewards Points account.

HOW MUCH ARE LOYALTY REWARDS POINTS WORTH?

One Point is equal to 1 dollar (US or Canadian). Points do not equate to legal tender and cannot be used to pay for paint purchases.

HOW ARE LOYALTY REWARDS POINTS REPORTED?

Branch Customer: Loyalty Rewards Points are reported automatically and posted to the A-Plus™ Network member's Loyalty Rewards Points account on-line.

Jobber Customer: The Jobber must submit a completed Jobber Report of Sales for Approved A-Plus™ Network Members Form for each A-Plus™ Network member customer, along with copies of the member's paint purchase invoices. The Jobber Report of Sales Form can be found at www.swaplus.com under the Loyalty Rewards Link. **These are to be submitted within 45 days from the end of each quarter or the member's Loyalty Rewards Points will be forfeited.** Loyalty Rewards Points are reported by the paint purchases that are entered manually and posted into the A-Plus™ Network member's Loyalty Rewards Points account on-line.

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SHERWIN-WILLIAMS
Automotive Finishes

www.sherwin-automotive.com

Loyalty Rewards



WHERE DO MEMBERS FIND THEIR LOYALTY REWARDS POINTS BALANCE?

Instructions on how to locate Loyalty Rewards Points balance can be found at www.swaplus.com under the Loyalty Rewards Points link. Go to the Sherwin-Williams Automotive Finishes website at www.sherwin-automotive.com and login by entering your Login ID and Password.

WHAT CAN LOYALTY REWARDS POINTS BE USED FOR?

A-Plus™ Network members may purchase goods or services from approved vendors listed on the back of the Loyalty Rewards Points Redemption Form. This form can be found at www.swaplus.com under the Loyalty Rewards Points Link.

HOW ARE LOYALTY REWARDS POINTS REDEEMED?

For redemption purposes, A-Plus™ Network members are reimbursed 1 dollar (US or Canadian) for each Loyalty Rewards Point claimed. Redemption of Loyalty Rewards Points can be submitted once a member submits payment to the vendor for products or services purchased. A-Plus™ Network members then forward a copy of the vendor's detailed invoice(s), along with a signed copy of the Loyalty Rewards Points Redemption Form to the A-Plus™ Network for reimbursement.

WHERE ARE DETAILED INVOICES AND COMPLETED LOYALTY REWARDS POINTS REDEMPTION FORMS SENT?

Fax to: 216-263-1595

OR Mail to:

Sherwin-Williams Automotive Finishes A-Plus™ Network
4440 Warrensville Center Rd. Bldg. C
Warrensville Hts., OH 44128

HOW LONG DOES THE REDEMPTION PROCESS TAKE?

Upon approval of the redemption:

A-Plus™ Network members serviced through a Sherwin-Williams Automotive Branch will receive a credit adjustment at the end of the month from your servicing branch. The credit adjustment will be listed on the member's monthly Sherwin-Williams Accounts Receivable statement. A Branch customer will not be issued a check for their credit adjustment. Sherwin-Williams Automotive Finishes Credit Account must be current and in good standings before redemption will be processed.

A-Plus™ Network members serviced by a Jobber will be issued a reimbursement within 4 to 6 weeks upon receipt of the Loyalty Rewards Points Redemption Form and invoice copies, only if the Jobber Report of Sales for Approved A-Plus™ Network Members Form and Paint Purchases have been submitted from the Jobber and are current.

HOW OLD OF AN INVOICE CAN BE SUBMITTED FOR REDEMPTION?

Invoice(s) can only be submitted within six months from the date of purchase. Invoices can only be submitted once.

WHEN DO LOYALTY REWARDS POINTS EXPIRE?

Loyalty Rewards Points earned within a calendar year are only valid for 14 months. **(Example: Points earned from January 1 through December 31, 2010 expire on February 28, 2012.)** Once expired, Loyalty Rewards Points are automatically removed from the system and cannot be retrieved or credited back.

NOTE: An automatic forfeiture of Loyalty Rewards Points will occur for any member that is not actively purchasing Sherwin-Williams® Automotive Finishes products or for any member that removes Sherwin-Williams from its operations.

A-Plus™ Network Loyalty Rewards Points

If you should have any additional questions regarding your A-Plus™ Network Loyalty Rewards Points, need your Login ID or Password, please contact the A-Plus™ Network Hotline at 1-800-386-3881 or contact Fran Schaefer, Sherwin-Williams A-Plus™ Network Program Specialist at 216-332-8524.



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Warrensville Heights, OH 44128
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