

Improving Workshop Efficiency

ADVANCED BUSINESS MANAGEMENT

Sherwin-Williams Automotive Finishes



Collision Repair Specialists



Whether you are the owner of an independent business, the middle manager in a dealership, or the president of a multi-location shop network, this class will show you how to improve your **profits** and **productivity**.

The fundamentals of this workshop are applicable to every aspect of the collision repair industry—it will truly change your traditional thinking of how to manage the entire collision repair process.

This is a revealing and compelling class on Japan's achievement in revolutionizing their manufacturing capabilities through a few profound principles, which can be applied to any business around the globe.

Once you are armed with these principles and simple tools, you will be able to change the way your organization operates and performs forever!

*"This class was **too valuable** not to take full advantage of it by closing my entire shop down for a day to have every one of my employees attend it."*

—Chuck Sulkala
President
Acme Body & Paint Company, Inc.

Who should attend? The class is designed for Shop Owners, Production Managers, and Fixed Operations Managers.

Course Objective: To provide the participant with the skills, knowledge, and tools necessary to improve their collision center's quality, production output, and profitability.

Course Length: 7.5 Hours / Hands-on Workshop Format

Class Size: 10 attendees minimum, 20 maximum

Topics Covered:

- The Origins of Lean Production
- Running the Workshop More Efficiently and Effectively
- Raising the Output Quality while Lowering Operating Costs
- Capturing More Market Share through Continuous Improvement
- Maximizing Production and Profit Opportunities
- Developing Systems and Processes for Assuring Greater Customer Loyalty

Cost: \$195.00 / **A-Plus Shops:** A-Plus Points can be used for this training course.